

## **APPENDIX F**

### **COMPLETED COMMENT FORMS**

This appendix contains the comment forms that were completed by the vehicle operators and a synopsis of comments received from the points of contacts (POCs) for the vehicle fleets. The comment forms contain two annotations made by the evaluator. The first annotation designates whether the vehicle was a Federal Express (FedEx) vehicle or a Georgia Department of Transportation (GDOT) vehicle. The other annotation designates the comment as a system problem (syst prob) or information problem (info prob), or, when positive comments were made, system (syst) or information (info). The comment preceding the (?) was not used in summarizing the data.

Please complete  
and turn into  
Matt Connolly  
Thanks

## ATLANTA DRIVER ADVISORY SYSTEM

### COMMENT FORM

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ADAS Vehicle Number 206003 Date of Report 10/22/96

FEDEx

Time of Day A.M.

Location and Direction of Travel Corporate Square Area / North

Problem Observed (continue on back if necessary):

Works fine, except "Blank-out". This particular unit  
was ~~blanked out~~ on while in motion. (Syst Problem)

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Matt Connolly  
Thank KS

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ADAS Vehicle Number 206023 Date of Report 10/22  
FED EX Time of Day 13:30

Location and Direction of Travel \_\_\_\_\_

Problem Observed (continue on back if necessary): *The system had no weather, traffic, or event information 10/22/96, even though card was installed.*  
*(Info Prob)*

Please fill out  
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Matt Connolly  
Thanks

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ADAS Vehicle Number 214606 Date of Report 10/22/96

FEDEx

Time of Day \_\_\_\_\_

Location and Direction of Travel 30341 Area

Problem Observed (continue on back if necessary):

*THE SQUARRES ARE HARD TO ACC-SS (Syst Prob)*  
*I couldn't send message (Syst Prob)*

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ADAS Vehicle Number 126-1762 Date of Report 10/23/96 to 10/24/96  
GDOT Time of Day 8:00 AM / 4:30 PM  
Location and Direction of Travel District Wide

Problem Observed (continue on back if necessary):

A lot of the time, it would not accept message. Probably at least a dozen times.  
(Syst Prob)

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ADAS Vehicle Number 314001 Date of Report 10-23-94  
FED EX Time of Day 1430  
Location and Direction of Travel <sup>75s.</sup> ~~285E~~ - PTREE INDUST.

Problem Observed (continue on back if necessary):

Not showing accidents on display in timely manner  
(Info Prob)

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ADAS Vehicle Number 126-1547 Date of Report 10-24-96  
GDOT Time of Day 2:00 P.M.  
Location and Direction of Travel District wide

Problem Observed (continue on back if necessary):

When sending messages, "message not received"  
(Syst Prob)

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ADAS Vehicle Number 126-1671 Date of Report 10-24-96  
GDOT Time of Day 1400  
Location and Direction of Travel DISTRICT WIDE

Problem Observed (continue on back if necessary):

THE DEVICE DOES NOT FUNCTION.

(syst prob)



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ADAS Vehicle Number 126-1640 Date of Report 10-25-96

GDOT

Time of Day 6:30 A.M. (to) 7:00 P.M.

Location and Direction of Travel DISTRICT WIDE

Problem Observed (continue on back if necessary):

1. Causes static on low Band Radio. (Syst Prob)
2. Did not feature any Intersecting Roads  
ON I-85. (Info Prob)
3. When sending messages, 75% of the  
time, screen would display "message  
not received." F-9 (Syst Prob)
4. Sometimes screen would go Blank,  
in 15 seconds it would display

5. Sometimes the screen would not change screens @ the touch. (Syst Prob)

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ADAS Vehicle Number 126-1761 Date of Report 10-25-96  
GDOT Time of Day 7:45 AM - 4:45 PM.

Location and Direction of Travel DISTRICT 10 OPERATIONS

Problem Observed (continue on back if necessary):

★ TRANSMITTED MESSAGE FROM PANOLA RD. (Info Prob)  
RECEIVED REPLY THAT FLEET UNIDENTIFIED.

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ADAS Vehicle Number 451-1040 Date of Report ~~FEB 17~~ SB 10-25-9

GDOT

Time of Day

9<sup>00</sup> AM

Location and Direction of Travel I-75/85 SB, NB / I-75 NB, / I-85 N

Problem Observed (continue on back if necessary):

- ① System would not respond to message send, <sup>6</sup>
- ② wouldn't respond to Travel Guide on any direction,
- ③ System continuously displayed Message Not Received  
tried to send message. (Syst Prob)
- ⑤ system did not work on 10-25-96 but worked  
correctly on 10-26-96. (Syst Prob)

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ADAS Vehicle Number \_\_\_\_\_ Date of Report 11-12-96  
DOT # 452-0038  
GDOT Time of Day 2:30 pm - 9:00 pm  
Location and Direction of Travel I-75 NWS DOWNSTREAM (CONNECTOR TO WINNIE HIGH RD)

Problem Observed (continue on back if necessary):

SCREEN RARELY CHANGED WHEN PRESSED. (Syst Prob)

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ADAS Vehicle Number \_\_\_\_\_ Date of Report 11/13/96

GDOT

Time of Day 2:30 - 8:30 pm

Location and Direction of Travel I-75 + I-85 DOWNTOWN NORTHBOUND SOUTHBOUND

Problem Observed (continue on back if necessary):

SYSTEM SHOWED NORTHBOUND WHEN TRAVELING SOUTHBOUND (Syst prob)  
INCIDENTS STAY ON SCREEN LONG AFTER THEY HAVE BEEN (Info prob)  
SCREEN DOES NOT ALWAYS WORK CORRECTLY. (Syst prob)

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ADAS Vehicle Number 105039 Date of Report 11-14-96

FED EX

Time of Day \_\_\_\_\_

Location and Direction of Travel North bound outside perimeter

Problem Observed (continue on back if necessary):

*Can not get accurate traffic info (Info prob)  
info not updated daily!*

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ADAS Vehicle Number 105040

Date of Report 11/14/96

FED EX

Time of Day 0930

Location and Direction of Travel NORTH + SOUTH I-85 - East + West

Problem Observed (continue on back if necessary):

unable TO view when moving (Need voice info.) (Sys  
Info. not up today (to date ? qWg) (Into prob)



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ADAS Vehicle Number 451-1040 Date of Report 11-14-96

GDOT

Time of Day \_\_\_\_\_

Location and Direction of Travel I-75/85 N.B. to I-75 N.B.

Problem Observed (continue on back if necessary): No problems:

- ① Respond to Travel Route taken (Info)
- ② Correct Forecast + sports info. (Info)
- ③ Correct construction zone work (Info)
- ④ Correct congestion areas (Info)

System seem to function "OK." (pert)

Automatic Reply Date & Times correct. (pert)

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ADAS Vehicle Number 401-1567 Date of Report 11-15-96  
GDOT Time of Day 6:30 AM

Location and Direction of Travel SR 400 SR

Problem Observed (continue on back if necessary):

Up to date information was not available at this time  
of the morning. (Info prob)

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ADAS Vehicle Number 105039 Date of Report 11-27-96

FED Ex Time of Day 11:00

Location and Direction of Travel Buckhead Area

Problem Observed (continue on back if necessary):

- 1) sometimes when I touch screen it does nothing after being on. (Syst Prob)
- 2) Some info. is outdated. (Info Prob)
- 3) The Blankout system should be removed. (Syst Prob)

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- Wade Garnto, GTRI, 7220 Richardson Road, Smyrna, GA 30080,
- Your dispatcher or point of contact on ADAS for forwarding to Wade Garnto, or
- For GDOT, send to Bayne Smith, Plasters Avenue, through the GDOT mail.

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ADAS Vehicle Number 104467 Date of Report 11-27-96

FED EX

Time of Day 11000:00

Location and Direction of Travel North End of QFE, 600-860 W. Peachtree  
the station @ Fe.

Problem Observed (continue on back if necessary):

The unit didn't operate properly if at all (Syst Prob)

• Note: QFE is the Federal Express code for the  
Cheshire Bridge Center.